

R&M STATEMENT

Considerate Construction Charter

Our commitments to clients and communities

R&M Property Group Ltd

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Our Mission

R&M Property Group Ltd are dedicated to delivering high-quality, sustainable, and zero-carbon social homes with care, respect, and responsibility for both the communities we build in and the people we serve. This charter outlines our core commitments to ensure our construction practices are ethical, environmentally responsible, and socially considerate.

2. Our Core Commitments

1. Community Respect & Engagement

Early & Ongoing Consultation - Engage with local residents, councils, and community groups before, during, and after construction.

Transparent Communication - Provide regular updates through newsletters, online platforms, and community meetings.

Dedicated Resident Liaison - Appoint a single point of contact for community concerns, ensuring a swift response.

Minimizing Disruption - Implement a “good neighbor” policy with strict noise controls, dust suppression, and traffic management.

2. Ethical Workforce & Social Responsibility

Local Employment & Skills Development - Prioritize hiring local workers, subcontractors, and apprentices to boost the local economy.

Fair Wages & Worker Welfare - Ensure all workers receive fair pay, safe working conditions, and access to well-being support.

Diversity & Inclusion - Promote equal opportunities in hiring, with a focus on increasing participation from underrepresented groups in construction.

Partnering with Social Enterprises - Work with organizations supporting disadvantaged individuals to create training and job opportunities.

3. Sustainable, Low-Carbon Construction

Zero-Carbon Focus - Reduce both operational and embodied carbon by using renewable energy, energy-efficient designs, and sustainable materials.

Environmentally Responsible Building Methods - Prioritize low-carbon materials like hempcrete, reclaimed timber, and recycled steel.

Waste Reduction & Circular Economy - Minimize construction waste and maximize material reuse and recycling.

On-Site Emission Reduction - Use electric or hybrid construction vehicles and power tools from renewable energy sources where possible.

4. High-Quality, Safe, and Future-Proof Homes

Modern Methods of Construction (MMC) - Use prefabrication and modular techniques to speed up delivery and reduce on-site disruption.

Rigorous Quality Control - Conduct post-occupancy evaluations and building performance testing (e.g., air tightness, thermal imaging).

Lifetime Homes & Accessibility - Design homes that are adaptable, inclusive, and accessible to all residents, including those with disabilities.

Community & Green Spaces - Integrate green areas, communal spaces, and biodiversity-friendly landscaping.

5. Post-Completion Support & Accountability

Smooth Resident Handover - Provide clear guidance on home maintenance, energy efficiency, and available support.

Defect Resolution & Resident Feedback - Maintain a dedicated team to quickly address any post-move-in issues.

Transparency & Reporting - Publish annual reports on our social and environmental impact, tracking progress against our commitments.

Long-Term Commitment - Work with housing associations and local authorities to ensure ongoing maintenance and home performance monitoring.

Our Promise to Clients & Communities

We pledge to:

Build with empathy, ensuring construction enhances rather than disrupts communities.

Deliver sustainable, affordable, and high-quality homes that improve residents' well-being.

Continuously improve by listening to feedback and innovating in materials and processes.

Be accountable to our partners, communities, and stakeholders.

How We Measure Success

To ensure we uphold this charter, we will track key performance indicators (KPIs), including:

- Resident satisfaction scores
- Percentage of local employment and apprenticeships created
- Reduction in embodied and operational carbon per project
- Waste diversion from landfill and circular economy metrics
- Number of community engagement events and feedback sessions held

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